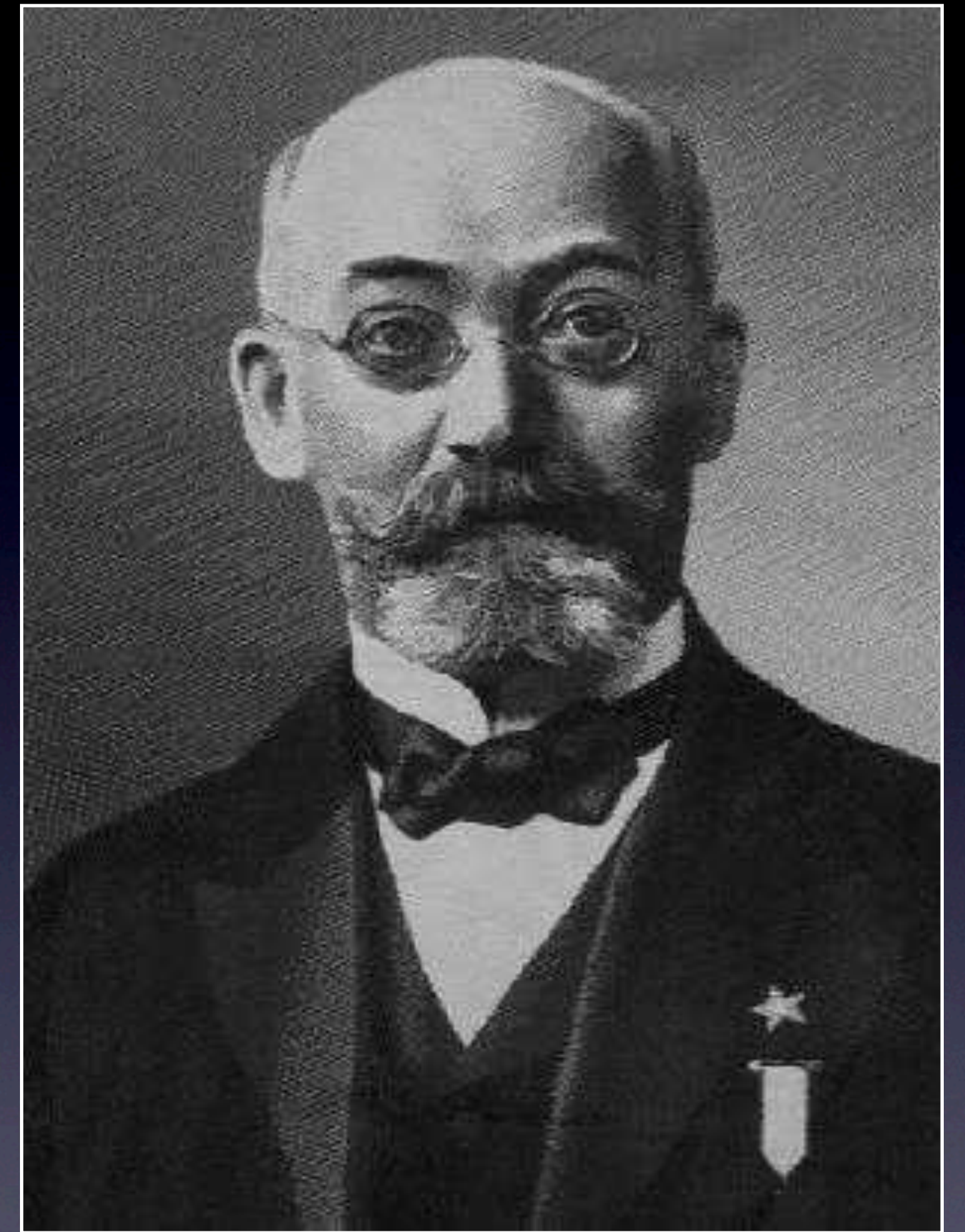


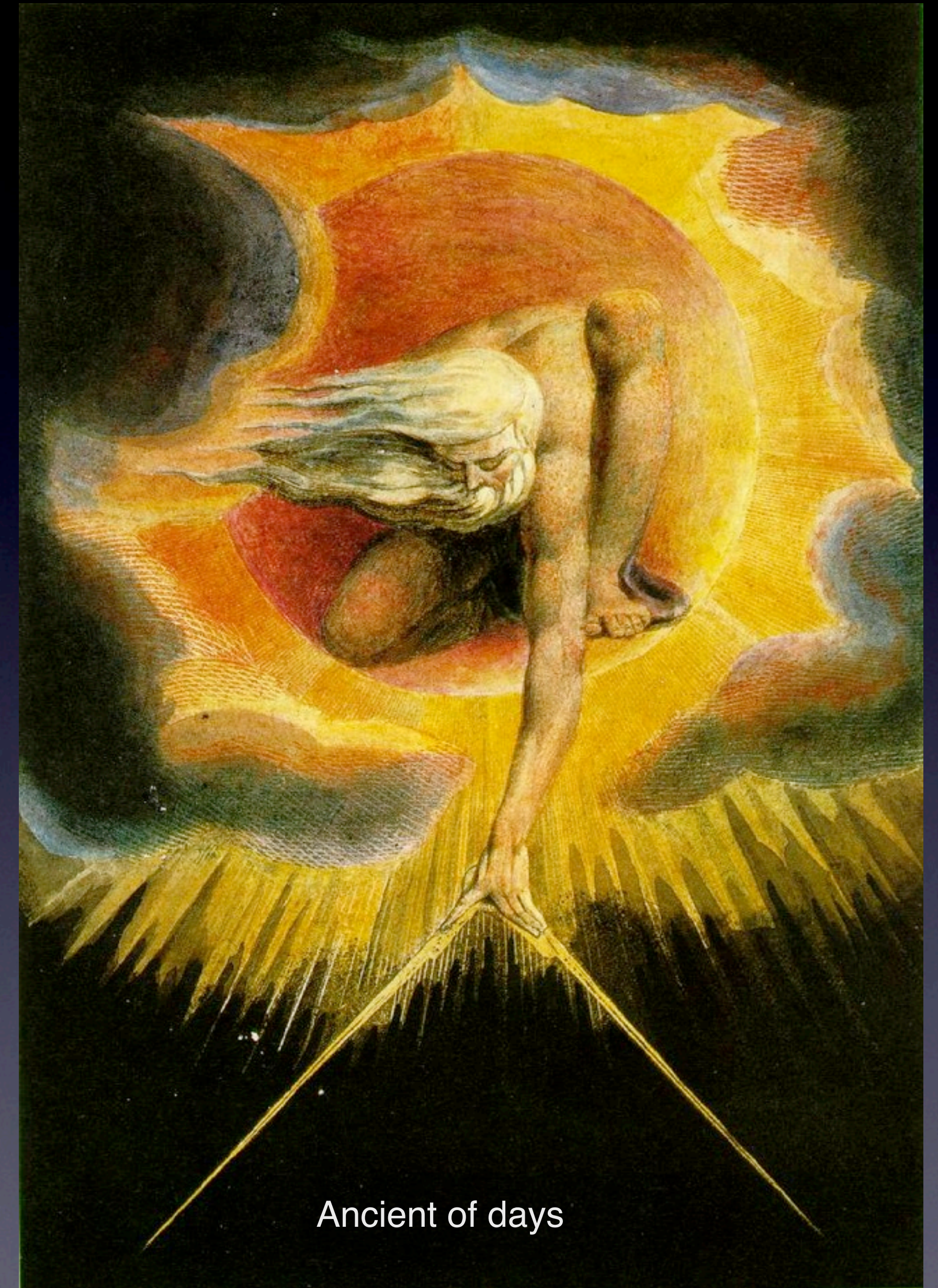
The tax system in an era of transformation



Ludwig Lazarus Zamenhof
(1859 – 1917)

Complexity

Evolved
Increasing
Mangage



Ancient of days

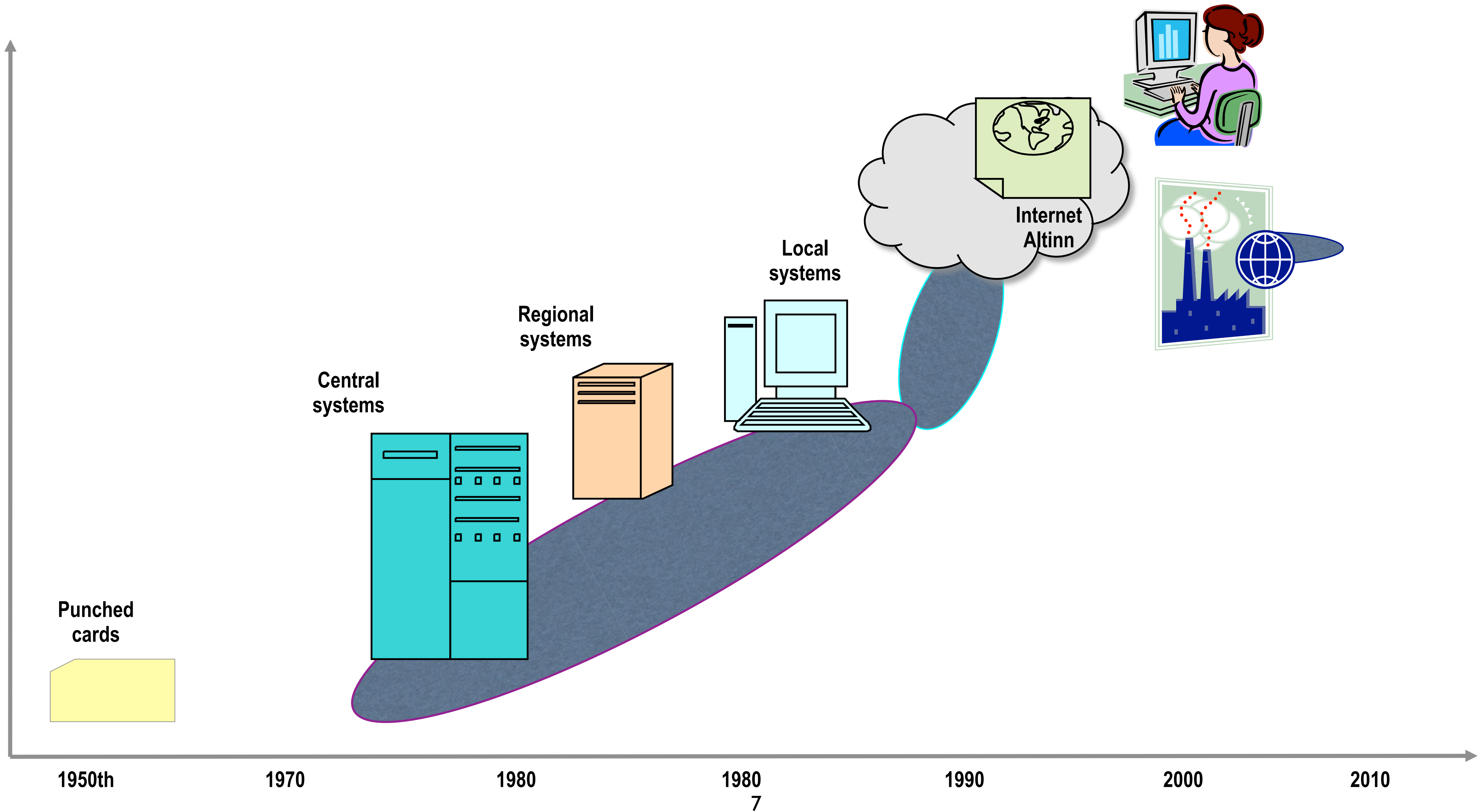
Evolved complexity

The tax system

Organization
Procedures
Staff

Rules
and regulation

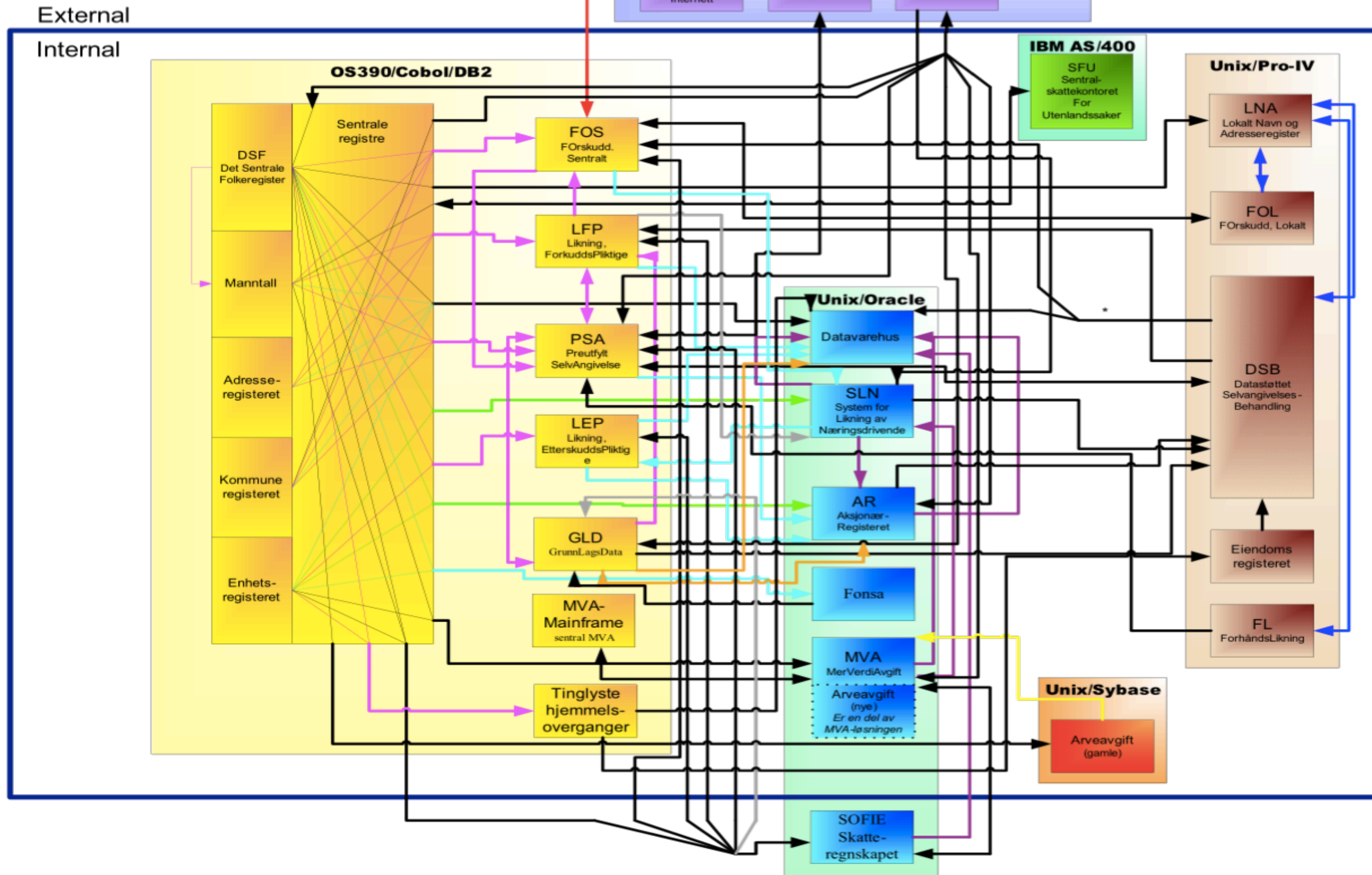
Technology



IT-architecture



Tax Norway



Increasing complexity

Real time
Event orientation
Holistic user-orientation

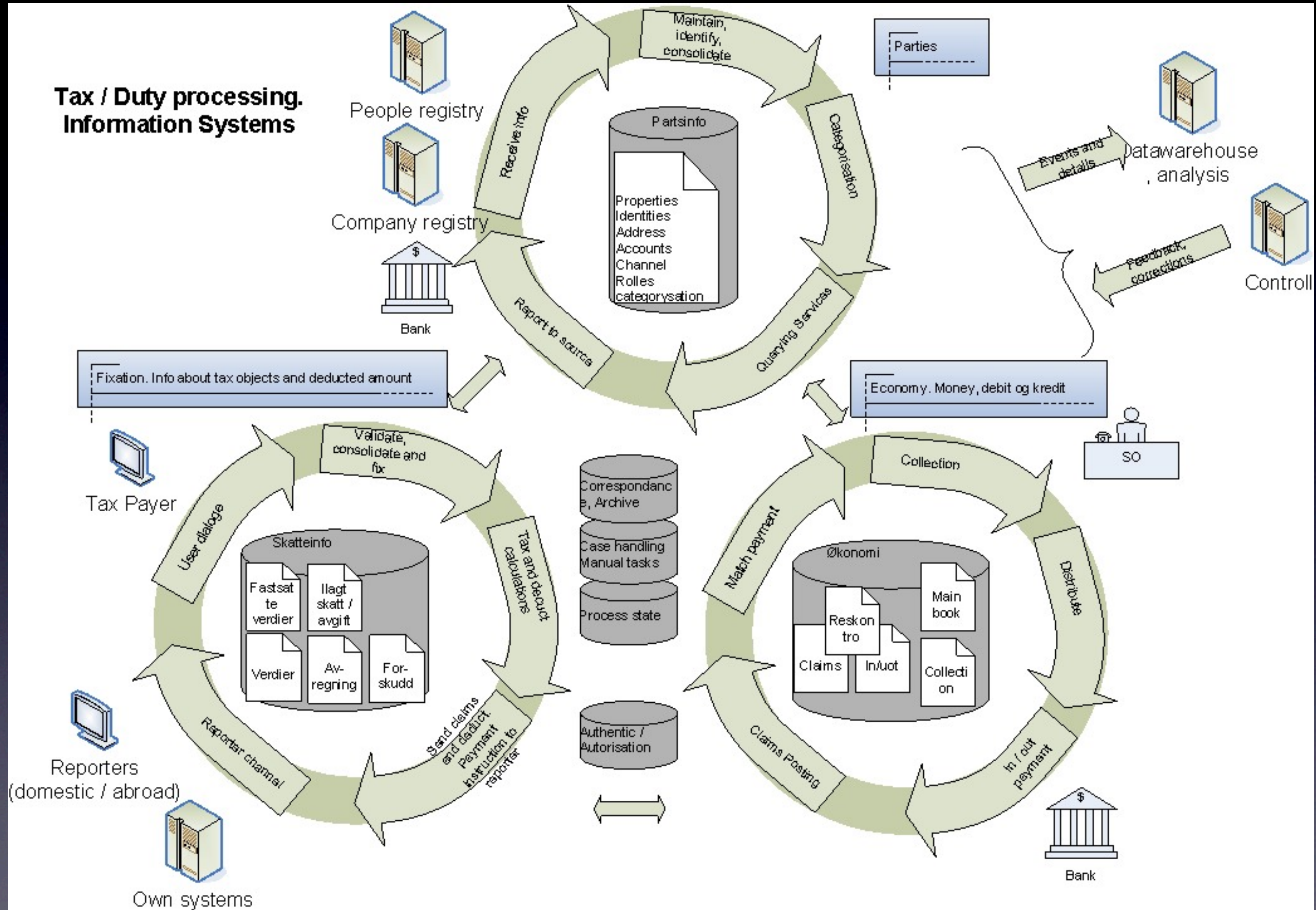


Managing complexity

EA-program Collaboration Judicial development



Tax / Duty processing Information Systems



Collaboration

Societal

Intergovernmental

Internal

Judicial development

Leverage simplification

